

CLARIFICATION REQUEST	CLARIFICATION RESPONSE
1. Please can I have a chance to tender for the laptops at Transnet.	1. Please note this is an open tender issued out to the market Bidders do not require permission to bid, they can upload and submit bids documents
2. We are currently in the process of completing the document for the above tender. We are not sure on how we upload our submission. We have tried to follow the instructions on the document, but we are unable to find a way to submit our submission	2. Please follow the attached steps on how to access, register and upload tenders Kindly ensure that you use your registered email address to upload documents on the Transnet Port Terminals e-tender portal
3. Could I have tender documents for the above-mentioned request	3. Transnet has implemented a new electronic tender submission system, the e-Tender Submission Portal, in line with the overall Transnet digitalization strategy where suppliers can view advertised tenders, register their information, log their intent to respond to bids and upload their bid proposals/responses on to the system. The Transnet e-Tender Submission Portal can be accessed as follows: • Log on to the Transnet eTenders management platform website (https://www.transnet.net); • Click on "TENDERS"; • Scroll towards the bottom right hand side of the page; • On the blue window click on "register on our new eTender Portal"; • Click on "ADVERTISED TENDERS" to view advertised tenders; • Click on "SIGN IN/REGISTER – for bidder to register their information (must fill in all mandatory information); • Click on "SIGN IN/REGISTER" - to sign in if already registered; • Toggle (click to switch) the "Log an Intent" button to submit a bid; • Submit bid documents by uploading them into the system against each tender selected.

	• No late submissions will be accepted. The bidder guide can be found on the Transnet Portal transnetetenders.azurewebsites.net;
4. we are trying to register on the portal, but we are getting an error	4. Please check your network connections and keep trying
5. Please kindly help me on what to write on those 3 things that I have stated on that Documents	5. Please note the contract data is provided for bidders to read and understand the terms and conditions of the tender The 3 things (agreement number, expiry date and commencement date) mentioned will be concluded once Transnet has appointed a successful bidder
6. Please can you kindly advise what are the specifications of the required equipment ? I had a closer look at the RFP and I cannot see any specs of the hardware that is required?	6. Please see T2.2-1 scope of work from page 5 to page 12 -Annexure A is specifications of all the hardware that is required
7. 1. The RFP document refers to the procurement as being once off, no terms have been mentioned. There are clauses that are referencing contracting. Kindly clarify the type of contracting required for a once off procurement model 7.2. Kindly also clarify the as and when needed procurement as the document refers to once off procurement? 7.3. Is TPT able to advise on an indicative budget for this project?	7.1 Please see T2.2-3 Master agreement of the project which provides terms and conditions of the tender 7.2 Yes, this is a once off supply, please see T2.2.2 Pricing schedule which specifies the location of each delivery as and when required 7.3 No, TPT cannot advise on indicative budget, all bidders must provide own quotations to TPT
8. is the RFP a once off?	8. Yes, this is a once off supply to service Transnet Port Terminal nationally
9. 1. Does TPT want to keep the hard drives for data or security purposes? 9.2 Will TPT allow for ROE adjustments should the Rate of Exchange have been updated in the market at the time of award? Of when a price validity extension is required?	9.1 TPT will retain the drives as per TPT policy 9.2 ROE will have to be pegged; forward cover recommended

9.3 Will TPT require the following services from the OEM 9.4. Please clarify on this statement: <i>Performance Review Meetings Contract management and performance review meetings will be held as required by Transnet's Contract Manager.</i> Does the above mean you will require a Services Account Manager or a Project Manager to support the roll-out?	9.3 These will be required •Imaging and asset tagging included for these devices •Accidental damages •Service reviews, services single point of contact 9.4 No, the rollout will be managed by TPT ICT resources
10. Can we receive the pricing schedule in Excel format? Please advise?	10. Bidders can convert the pricing schedule to excel format should they wish to do so